

employment  
training

business services youth  
disability



## Responsible Service of Alcohol

### Qualification Overview

Responsible Service of Alcohol provides people working or wanting the skills and knowledge necessary to work in a safe, enjoyable environment in licensed premises.

### Entry Requirements

There are no prerequisites for this course.

### Course Outline

Participants will learn the skills to:

- Identify customers to whom service may be refused
- Assist customers to drink within appropriate limits
- Assist alcohol affected customers
- Provide accurate advice on alcohol beverages in accordance with enterprise/house policy and government regulations

### Course Content

Based on:

- SITHFAB009A Provide responsible service of alcohol

### Mode and Length of Study

Responsible Service of Alcohol is offered as a four hour, face to face course.

### Fee Structure

The cost of completing Responsible Service of Alcohol is \$70.00

### Enquiries

For information regarding enrolment, fees or further course selection please contact our Training Department on 03 5329 1500 or email [training@bestcd.org.au](mailto:training@bestcd.org.au)

*This course is accredited by the Liquor Licensing Commission and is a mandatory requirement for licensees and staff selling, offering or serving liquor for general, on-premises, late night and packaged liquor licences.*

*Students can commence this course from 16 years of age, however you must be 18 years of age before gaining employment in selling, offering or serving alcohol.*

