

employment
training

business services youth
disability



Certificate III in Hospitality

National Course Code SIT30707

Qualification Overview

Certificate III in Hospitality provides the skills and knowledge to be competent in skilled operations with the need to apply discretion and judgement. Work is undertaken in various hospitality settings such as restaurants, hotels, motels, clubs, pubs, cafés and coffee shops. Individuals may have some responsibility for others and provide technical advice and support to a team.

Entry Requirements

There are no specific entry requirements for this qualification.

Course Content

Certificate III in Hospitality requires eight core units and eight elective units of competency to be successfully completed, in addition to a practical placement component of 36 food service periods.

Core Units

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|---------------|---|
| • SITHIND001B | Develop and update hospitality industry knowledge |
| • SITXCCS002A | Provide quality customer service |
| • SITXCOM001A | Work with colleagues and customers |
| • SITXCOM002A | Work in a socially diverse environment |
| • SITXHRM001A | Coach others in job skills |
| • SITXOHS001B | Follow health, safety and security procedures |
| • SITXOHS002A | Follow workplace hygiene procedures |
| • SITHFAB021A | Provide and coordinate food and beverage service |

Elective Units*

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|---------------|--|
| • SITHFAB011A | Develop and update food and beverage knowledge |
| • SITHFAB009A | Provide responsible service of alcohol |
| • SITHFAB003A | Serve food and beverages to customers |
| • SITHACS006A | Clean premises and equipment |
| • SITXINV001A | Receive and store stock |
| • SITHFAB012A | Prepare and serve espresso coffee |
| • SITHFAB010C | Prepare and serve non-alcoholic beverages |
| • SITHCCC001B | Organise and prepare food |

**Other units may be available to address specific workplace requirements upon negotiation.*

Mode and Length of Study

Certificate III in Hospitality is offered on a face to face basis or as an Australian Traineeship.

Recognition of Prior Learning (RPL)

Speak with our staff to determine if you are able to gain subject credits or exemptions. BEST Community Development will recognise Australian Qualifications Framework (AQF) qualifications and statements of attainment from other organisations.

Enquiries

For information regarding enrolment, fees or further course selection please contact our Training Department on 03 5329 1500 or email training@bestcd.org.au

