

employment
training

business services youth
disability



Certificate II in Hospitality

National Course Code SIT20207

Qualification Overview

Certificate II in Hospitality provides the skills and knowledge to be competent in a range of basic operational activities and functions in various hospitality settings such as restaurants, hotels, motels, catering operations, clubs, pubs, cafés and coffee shops. Individuals may work independently or in a team, but usually under supervision.

Entry Requirements

There are no specific entry requirements for this qualification.

Course Content

Certificate II in Hospitality requires six core units and six elective units of competency to be successfully completed, in addition to a practical placement component of 12 food service periods.

Core Units

- SITHIND001B Develop and update hospitality industry knowledge
- SITXCOM001A Work with colleagues and customers
- SITXCOM002A Work in a socially diverse environment
- SITXOHS001B Follow health, safety and security procedures
- SITXOHS002A Follow workplace hygiene procedures
- SITHFAB020A Apply food and beverage skills in the workplace

Elective Units*

- SITHFAB011A Develop and update food and beverage knowledge
- SITHFAB009A Provide responsible service of alcohol
- SITHFAB003A Serve food and beverages to customers
- SITHACS006A Clean premises and equipment
- SITXINV001A Receive and store stock
- SITHFAB012A Prepare and serve espresso coffee

**Other units may be available to address specific workplace requirements upon negotiation.*

Mode and Length of Study

Certificate II in Hospitality is offered on a face to face basis or as an Australian Traineeship.

Recognition of Prior Learning (RPL)

Speak with our staff to determine if you are able to gain subject credits or exemptions. BEST Community Development will recognise Australian Qualifications Framework (AQF) qualifications and statements of attainment from other organisations.

Enquiries

For information regarding enrolment, fees or further course selection please contact our Training Department on 03 5329 1500 or email training@bestcd.org.au

